Cisco IP Phone 7011 Layout

1. **Phone Screen** - Displays phone menus and call activity including caller ID, call duration, and call state.
2. **Cisco IP Phone series** - Indicates your Cisco IP Phone model.
3. **Softkey Buttons** - Each activates a softkey option displayed on your phone screen.
4. **Navigation Button** - Allows you to scroll through menu items.
5. **Applications Menu Button** - Displays the Applications menu that provides access to phone logs and directories, settings, and services.
6. **Hold Button** - Places the active call on hold, resumes a call on hold, and switches between an active call and a call on hold.
7. **Keypad** - Allows you to dial phone numbers, enter letters, and choose menu items.
8. **Volume Button** - Controls the handset, headset, speaker, and ringer volume.
9. **Handset with Light Strip** - The light strip on the handset indicates an incoming call or new voice message.